ECS/EMD Configuration Change Request

1. Originator	2. Log Date:	3. CCR #:	4. Rev:	5. Tel:	6. Rm #:	7. Org.
Trang Tran	04/05/2005	05-0149		301-925-0706	1146E	COTS SW

8. CCR Title: Upgrade Remedy ARS 4.5.2 on ILMSERV to 5.1.2

9. Originator Signature/Date	10. Class	11. Type:	12. Need Date: 4/15/05
Trang Tran /s/ 04/04/2005	IN	CCR	

13. CCR Sponsor Signature/Date	14. Category of Change:	15. Priority: (If "Emergency" fill in Block 27).
Pamela Johnson /s/ 04/05/2005	PSR	Routine

16. Documentation/Drawings Impacted *(Review and submit checklist):* NA	17. Schedule Impact: 4/15/05	18. CI(s) Affected:

19. Release Affected by this Change: 7.0+	20. Date due to Customer: 4/15/05	21. Estimated Cost: None - Under 100K

22. Source Reference: ☐NCR (attach) ☐Action Item ☐Tech Ref. ☐GSFC ☒Other:
914-TA-280

23. Problem: (use additional Sheets if necessary)
Remedy version 4.5.2 has reached its end of service life. Need to upgrade Remedy ARS on ILMSERV to version 5.1.2.

24. Proposed Solution: (use additional sheets if necessary)
Upgrade Remedy ARS 4.5.2 to 5.1.2 on ILMSERV. This also requires the installation of JDK and Sun One Web Server 6.0 SP6 on ILMSERV.

25. Alternate Solution: (use additional sheets if necessary)
None.

26. Consequences if Change(s) are not approved: (use additional sheets if necessary)
None.

27. Justification for Emergency (If Block 15 is "Emergency"):

28. Site(s) Affected: ☒EDF ☐PVC ☐VATC ☐EDC ☐ GSFC ☐LaRC ☐NSIDC ☐SMC ☐AK ☐JPL ☐EOC ☐ IDG Test Cell ☐Other

29. Board Comments:	30. Work Assigned To:	31. CCR Closed Date:

32. SCDV CCB Chair (Sign/Date):	Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ECS

33. EDF CCB Chair (Sign/Date): Darryl Washington /s/ 04/06/2005	Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ECS

34. ECS CCB Chair (Sign/Date):	Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ESDIS

CM01JA00 Revised 10/2/03   ECS/EDF/SCDV